

# Cargo Trailers

## Warranty Information

### Limited Warranty

#### CARGO TRAILERS by Forest River, Inc.

Thank you for choosing to purchase a Cargo Trailer by Forest River Inc., a fine product in which design and construction have received the care that quality demands. This important warranty covers many items and is indicative of our desire to stand behind our products and assure our customers' complete satisfaction.

#### WARRANTY COVERAGE

**SUMMARY OF WARRANTY:** Forest River Inc., 55470 County Road 1, P.O. Box 3030, Elkhart, IN 46515-3030 (Warrantor) warrants only the ORIGINAL CONSUMER PURCHASER for a period of one to five (1-5) years depending on brand & model from the date of purchase (Warranty Period) that the body structure of this Cargo Trailer shall be free of substantial defects in materials and workmanship attributable to Warrantor. See the accompanying chart for the specific warranty term for each brand & model.

The terms, conditions, rights and responsibilities of this warranty shall be governed by the laws of the State of Indiana notwithstanding any other state laws.

**EXCLUSIONS FROM THIS WARRANTY:** Warrantor expressly disclaims any responsibility for damage to the trim and appearance items located in or on the unit where damage is due to condensation, normal wear and tear, or exposure to the elements. Warrantor makes no warranty with regard to tires, tubes, batteries, routine maintenance, equipment and appliances. Some of these items may be warranted by their respective manufacturers and suppliers. Warranty information with respect to these items is available from your dealer.

The Warrantor further makes no warranty with regard to any product used as a rental unit or any product not registered and normally used in the United States or Canada.

**LIMITATION AND DISCLAIMER OF WARRANTIES:** WARRANTOR EXPRESSLY LIMITS THE DURATION OF ALL EXPRESS AND IMPLIED WARRANTIES OF MERCHANTABILITY AND ALL IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE TO THE WARRANTY PERIOD OF ONE TO FIVE (1-5) YEARS ASSOCIATED WITH THE PARTICULAR BRAND/MODEL PURCHASED. WARRANTOR EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AFTER EXPIRATION OF THE WARRANTY PERIOD.

No action to enforce express or implied warranties shall be commenced later than ninety (90) days after expiration of the Warranty Period. There is no warranty of any nature made by the Warrantor beyond that contained in this Warranty. No person has the authority to enlarge, amend or modify this Warranty or to bind the Warrantor to any action under this warranty, except the Warrantor.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

**NOTICE** of any dispute or claim arising under this warranty or any applicable Federal or State laws must be sent to Warrantor at: Forest River Inc., 55470 CR 1, P.O. Box 3030, Elkhart, Indiana 46515-3030.

**DISCLAIMER OF CONSEQUENTIAL AND INCIDENTAL DAMAGES:** THE ORIGINAL CONSUMER PURCHASER OF THIS CARGO TRAILER AND ANY PERSON TO WHOM THIS UNIT IS TRANSFERRED AND ANY PERSON WHO IS THE INTENDED OR UNINTENDED BENEFICIARY OF THIS UNIT SHALL NOT BE ENTITLED TO RECOVER FROM WARRANTOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES. Some states do not allow the exclusion or limitation of incidental damages, so the above limitation or exclusion may not apply to you.

**WARRANTOR'S OBLIGATIONS:** Warrantor will remedy substantial defects in materials and workmanship caused by Warrantor. Warrantor shall elect to remedy the defect from among the following: repairs or replacement of defective parts.

**PURCHASER'S OBLIGATIONS:** Purchaser shall deliver this Cargo Trailer for warranty service within a reasonable time after discovery of the defect and in no event after expiration of the Warranty Period, which is a Warranty Period of one to five (1-5) years depending on the brand & model purchased. All expenses incurred by purchaser in obtaining warranty service shall be borne by Purchaser.

**EVENTS DISCHARGING WARRANTOR FROM OBLIGATION UNDER THIS WARRANTY:** Misuse or neglect, including failure to provide reasonable and necessary maintenance, unauthorized alteration, accident, improper loading, and leasing of the Cargo Trailer, shall discharge Warrantor from any obligation under this warranty. Notwithstanding these or other terms discharging the Warrantor, the provision of service by a Forest River authorized service center, authorization of repairs by Forest River, or any other attempt to resolve a complaint or request for warranty service shall not constitute a waiver of Warrantor's rights.

**PARTS AND DESIGN CHANGES:** Warrantor reserves the right to change the parts and design of its Cargo Trailer from time to time without notice and with no obligation to maintain spare parts or make corresponding changes in its product previously manufactured.

**OBTAINING WARRANTY SERVICE:** It is recommended that all warranty service be done by the authorized dealer from whom you purchased your unit. This is to insure your local dealer's personal interest in your complete satisfaction.

If service becomes necessary as you are traveling or following a move, service under this warranty may be done by any authorized dealer in the United States or Canada. Such service should, whenever possible, be scheduled by an appointment in order to avoid possible delays.

**OTHER WARRANTIES:** As indicated in the paragraph entitled "Exclusions From This Warranty" above, certain items that are not covered by this Warranty may be warranted separately by their manufacturers or suppliers. In order to validate those warranties, you may also be required to complete and return to the appropriate manufacturer the warranty forms included with the information package. See these warranties with respect to their terms and conditions. These other warranties may cover such items as chassis, tires, tubes, batteries, optional generators, and appliances, which are not covered by this Limited Warranty. For service or parts required for these products, it may be necessary to write or call the product manufacturer to obtain the nearest service center location. In requesting parts for separately warranted products from the manufacturer of the product or its authorized service center, it may be necessary to first obtain a warranty work authorization number before the work is done. It may also be necessary to provide the Product Name, Model and Serial Number along with the description of the problem and part needed, plus shipping instructions.

**OWNER ASSISTANCE:** Your personal satisfaction and good will are most important to Forest River as well as a confident and pleasant relationship with our dealers. We, at Forest River, recognize that there may be occasions where a warranty or service problem is not handled satisfactorily, resulting in misunderstanding. If your problem has not been handled to your satisfaction after discussing it with the dealership management, we welcome you to contact the Forest River Customer Service Manager at the address stated above who will communicate with the local dealer our recommendation for an agreeable solution. You can find additional information through the Forest River, Inc. website, [www.forestriverinc.com](http://www.forestriverinc.com)

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.